



CITY OF HOUSTON
Public Works and Engineering
Department

Lee P. Brown

Mayor

Dr. Susanne Gaddis
118 Pinoak Court
Chapel Hill, NC 27514

Dear Susanne:

You have been such an inspiration to so many of our employees who have had the opportunity to come to your seminar. With each visit your audience grew as a result of word of mouth raves from past participants. Registration for your last seminar far exceeded the capacity of the room we were able to provide!

We were struck by the fact that you captivated your audiences and left them wanting more. As participants were leaving, they were asking about upcoming events.

From our evaluation forms we had comments such as: Inspirational, breath of fresh air, energetic, informative, thought provoking, humorous. Clearly, this was an impacting experience for all in attendance.

Thank you so much for the uplifting experiences you provided for the employees of the City of Houston.

Sincerely,

Karen J. Harris
Training Administrator