



North Carolina Association of
Electric Cooperatives, Inc.

Dr. Susanne Gaddis
The Communications Doctor
118 Pinoak Court
Chapel Hill, NC 27514

Dear Susanne:

It was wonderful seeing you again! Thanks for your presentation “Ego-Boosters vs. Ego-Busters” at our recent Finance and Accounting Conference at Wrightsville Beach.

We appreciate the energy you put into the presentation to make it so relative and informative for our cooperative employees. Your ability to blend humor and practical information is phenomenal. I know your presentation was a “big hit” because not only did I receive several positive comments about it, but participants consistently rated your presentation as “excellent” on the evaluations.

Thanks for the follow up information you shared with me and for your interest in North Carolina’s electric cooperatives. I look forward to working with you again in the future and as always, I wish you continued success in your endeavors!

Best Regards,

Audrey Williams
Manager of Training and Development