Behavior. Words. Actions. Attitudes. All can POSITIVELY affect or NEGATIVELY infect your organization. This exciting and interactive 'wellness check' is designed to improve the way you communicate. You will learn how to diagnose and treat common communication breakdowns and motivate and inspire the people you work with everyday.

**LEARNING OBJECTIVES**

**In this dynamic, interactive presentation you'll learn how to:**

- Ignite POSITIVE communication with 50 power-packed phrases
- Rid your vocabulary of 50 morale-crushing phrases
- Write and deliver 3-step feedback
- Power up your productivity with action-centric communication
- Create an explosion of energy in your organization
- Foster support and a top-tiered cooperation level
- Distinguish between 4 distinct communication styles
- Listen in layers, using both verbal and non-verbal communication skills
- Significantly reduce stress with creative communication
- Fine-tune your emotional vocabulary
- Fuel a culture of cohesive camaraderie by kicking toxic gossip to the curb

**Little things can and do make a BIG difference.** Communications Keynote Speaker Susanne Gaddis, PhD, CSP and CEO of The Communications Doctor shares techniques, strategies and solutions that will have your group laughing, learning and committed to creating a culture of excellence in your organization. Invite her to speak with your group today.

**Motivational Keynote Speaker and CEO of The Communications Doctor, Dr. Susanne GADDIS, PHD, CSP, CEO** is an internationally-known interpersonal communications expert. With hands-on, results-producing strategies, tools, mindsets and solutions – she delivers game-changing programs that will have your audiences raving and adopting positive change for years to come!