

# City of Galveston



Susanne Gaddis  
118 Pinoak Court  
Chapel Hill, NC 27514

Dear Ms. Gaddis:

Thank you very much for your wonderful seminar to the supervisory personnel of the City of Galveston. The response was overwhelming. The program was educational, informational, and entertaining.

The program was excellent for such a diverse group of supervisors from department heads to crew leaders (90 employees total). All gained valuable insight into communication skills needed to motivate work groups.

Some employees actually didn't realize that they could attend a seminar for six hours, have a good time, gain some valuable tools, and get paid for it; all at the same time. It is true that a "Spoonful of sugar helps the medicine go down."

Again, thank you for a wonderful day.

Sincerely,

Carolyn R. Cox  
Director of Human Resources